

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Dear Mr. Toll,

“All men who are really great can afford to be really human and to be shown so.”

– Gamaliel Bradford

I am a Toll Brothers homeowner. I have written to you previously about my seriously defective house, but I have no idea whether my missives have actually reached you or have been handed off to (or scuttled by) someone else. In either case, no one has ever responded, so I am trying again, as I think it behooves you to know what is REALLY going on with my house and my lawsuit, and with many other Toll Brothers houses as well.

I have visited your www.tollbrothers.com website, and I note that you stress your company's commitment to quality and accountability. Yet I have gotten neither quality nor accountability. Further, most of the many other Toll homeowners with whom I have spoken have not gotten these, either. I don't know who is telling you that Toll Brothers has a 95% satisfaction rate, but they are deceiving you. In fact, the true satisfaction rate would appear to be less than 30%. Even the homeowner surveys included on the J. D. Power website indicate that Toll Brothers houses are rated only average (at best) in most aspects. I have interviewed a number of other Toll Brothers homeowners on video, and have enclosed a copy of the video so you can hear for yourself what they have to say.

I have spoken with at least two dozen former Toll Brothers employees, and they all have said the same thing: the emphasis of the crews on which they worked was cutting corners and saving a dollar wherever possible; the focus was on getting the customers' money and then ignoring them. As one of your former Vice Presidents, J. Michael Donnelly put it when advised by a Toll Brothers sales person that people were complaining: “Who cares? We've got their money”. Mr. Hartman was no more respectful of your buyers than Donnelly: despite the fact that your own secretary promised to have Mr. Hartman call me – this, after I had left at least a dozen voicemail messages for him myself to request a call back – I never heard from him. Nor did anyone else in my subdivision, despite the fact that most of them had called him multiple times.

I understand that this may not be YOUR philosophy, but it appears to be the philosophy of many members of your construction crews and their managers. They seem to care only about getting things done quickly and cheaply. I have included a video of an interview I conducted with a former employee that attests to this.

I should add that many of your houses contain code violations – my house alone has more than two dozen, including 11 illegally modified roof trusses. (One of my

neighbor's roofs has already collapsed because it had not been framed properly.) In addition, the plans that are being used for these houses are not even legal, according to a state housing inspector: Not only are they NOT site-specific but, in some instances, they are mirror images, and all of the writing is backwards. They are not conducive to quality, or even to accuracy. Did you even realize that your employees were using plans like this?

I have described my house, and my entire experience with Toll Brothers, on not only my website, www.mytollexperience.com, but also on my Facebook page (www.Facebook.com/Mytollexperience). I will not take up your time by reiterating everything that is out there. The website contains the reports that have been prepared to date about the defects with this house, as well as many photographs of same. It contains a letter from Gerry Lewis, one of your project managers, in which he acknowledges the problems in writing, but states outright that he will not fix them. It also contains a copy of a court transcript that shows that Toll's own attorney, Jim **Kozachek, is responsible for getting the settlement and the gag order thrown out,** despite his constant assertions that I am responsible, as well as **my request that the settlement instead be enforced.** The website has been visited by nearly 300,000 people so far. By the time the Facebook page had been up for a mere four weeks, it had been visited by nearly 10,000 people.

I might add that the website has been thorough screened by a First Amendment attorney who has assured me that I am well within my rights in posting everything that is out there; nonetheless, your attorneys have tried to have me held in contempt of court in an effort to force me to take it down. During the course of litigation, they have also threatened me, threatened my attorney, tampered with a judge, and tampered with an expert witness. From what I have been told about you, I do not believe that you would sanction this type of behavior, yet they claim to be doing it in your name. Why are they doing it? To keep you from learning the truth.

A former Toll Brothers employee has advised me that, whenever there was a problem facing Toll Brothers, the word around Toll Brothers headquarters was, "***Don't tell Bob Toll. Don't tell Bob Toll.***" It would appear that there is a great deal that you are not being told, despite the fact that it is your company and reputation that are on the line. I hope this letter has convinced you of that, so you can find out for yourself what is actually going on in terms of providing quality and accountability. Currently, that is just not happening.

I am 68 years old, and have been working steadily since I was 16. I have worked two jobs much of my life in order to own a nice home someday and be able to enjoy financial security in my senior years. I am STILL working, because I have no choice: I am out my life savings¹ as a result of having bought new construction from Toll Brothers and then having to spend all of my money on attorneys and expert witnesses in an effort

¹ Despite the fact that I am still working, I am doing without much-needed dental care, and my animals are going without medical attention that they need, because all of my money is going to lawyers. I have already lost two of my animals because I was unable to afford the veterinary care that they needed.

to get Toll Brothers to fix it so it can be sold for what should be full price at some point. As the enclosed ruling from the State Tax Court of NJ indicates, my house is completely unmarketable – and probably unsafe – in its current condition. The Court assesses the house at **\$25,000 for salvage**. It is beyond repair. I paid \$600,000 for this house in 1997; had it been built correctly, it would be worth close to \$1,000,000 today.

I am not willing to finish out my life in destitution because of your lawyers' need to cover up their own actions; I hope you can understand that. Accordingly, I have had no choice but to write to other homebuilders to see if they might be willing to rebuild my house for me, in return for favorable publicity. I have also written to the manufacturers of building products to see if they will contribute materials. My intent is not to embarrass Toll Brothers, but to get the house I paid for, a house that is fully up to code and fully marketable. Your attorneys have made it clear that I will not get this from Toll.

In summary, your employees do not build quality, and do not stand behind what they build, no matter what they may be telling you. If I were in your position, I would certainly want to know this so that I could make the changes needed in order to ensure my company's on-going financial viability.

Thank you for your time and attention. I welcome any feedback you care to provide.

Very truly yours,

Ellen Nevins

www.mytollexperience.com

www.facebook.com/mytollexperience

@ellennevins

908-874-5939

P.S. I do not know which is the best address at which to reach you, or even which addresses are current, but I do think it is imperative that I get it to you personally. Accordingly, I am sending it to a half-dozen addresses OTHER than the Horsham address. That way, I like to think that at least one copy will actually get to you personally, rather than get tossed into the garbage by someone who doesn't want you to know what is going on.

P.P.S. If you would like to come see this house for yourself, you are welcome to do so; it is only 35 minutes from Solebury.

1 Silverthorn Lane
Belle Mead NJ 08502
July 29, 2013

Dear Mrs. Toll,

I am writing to you as one former school teacher to another, with the hope that you will intervene on my behalf and pass on to your husband the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this in order to protect his company's hard-earned reputation.

I believe that several of your husband's attorneys, specifically Jim Kozachek and Jeff Newman (Bisgaier Hoff), and quite possibly even Doug Yearley, have been considerably less than forthright with your husband about what is going on with my house. I believe their own actions are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales – despite the fact that they blame ME for these things.

It appears that my previous attempts to contact your husband directly at the Horsham address have been thwarted by those who don't want him to know the truth, lest they lose their jobs and / or the significant income earned by representing Toll Brothers. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything goes wrong is, "Don't tell Bob Toll! Don't tell Bob Toll!" This is why I do not think your husband knows the truth.

Most of all, I would like your husband to know that the documents that Mr. Kozachek and Mr. Newman have been filing with the court and then sending to Toll Brothers executives contain a number of falsehoods that can only be deliberate: they repeatedly assert that I was responsible for the dismissal of the settlement and removal of the gag order, and the resultant adverse publicity --- instead of acknowledging that they themselves are responsible. Had they acted in a fair and honorable manner, I would not have had to resort to going public about the house.

I might add that my website, www.mytollexperience.com, has been thorough screened by a First Amendment attorney who has assured me that I am well within my rights in posting everything that is out there; nonetheless, Mr. Kozachek and Mr. Newman have tried to have me held in contempt of court in an effort to force me to take it down. They have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth and jeopardizing their own positions. From

what I have been told about Mr. Toll, he would never sanction this type of behavior, yet they claim to be doing it in his name. This is why I think he needs to know about it.

I have included photos and reports that will show your husband just how seriously defective this house actually is, despite his attorneys' denials that these problems exist. I have included also a copy of a letter from Gerry Lewis, a former Project Manager for Toll Brothers, in which he acknowledges many of the problems with this house IN WRITING, yet also states his refusal to address them. In addition, there is a judgment entered by the Tax Court of NJ that assesses my house at **\$25,000 for salvage** because of the many defects: the report asserts, as have two other judges, that the house is completely unmarketable. I paid \$600,000 for this house in 1997; had it been built correctly, it would be worth nearly \$1,000,000 today.

This is why I had to file suit in the first place. I am 68 years old, and have been working steadily since I was 16. I have worked two jobs much of my life in order to own a nice home someday, and be able to enjoy financial security in my senior years, I am STILL working, because I have no choice: I am out my life savings¹ as a result of having bought new construction from your husband's company and then having to spend all of my money on attorneys and expert witnesses in an effort to get Toll Brothers to fix it so it can be sold for what should be full price at some point.

Your husband has gone on record as stating that Toll Brothers stands behind what it builds, and takes pride in the quality for which Toll Brothers has long been known. Therefore, I believe that he would want to know the truth about the "quality" of my house and the way his attorneys have gone out of their way to avoid accountability, for what I consider to be purely selfish reasons. I suspect he will also want to know that the very attorneys – and possibly, even corporate officers² – whom he has entrusted to look out for his company's best interests are instead allowing his company's reputation and earnings to suffer while they continue to promote their own self interests instead.

As a former teacher yourself, I hope you will help me by sharing this with your husband to ensure that he finally knows the truth about this entire situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

¹ Despite the fact that I am still working, I am doing without much-needed dental care, and my animals are going without medical attention that they need, because all of my money is going to lawyers. I have already lost two of my animals because I was unable to afford the veterinary care that they needed. These are my children, as I have never married and have no human children. If you have ever come even close to losing one of your own children, I am sure you can understand how upsetting this has been.

² Doug Yearley knows all the facts; he even turned up in court to observe the proceedings on November 18, 2011 – has he ever told Mr. Toll about any of this? Or is he, too, looking out for himself first? I question his integrity because, when I asked him if he were Doug Yearley, he flat-out denied it. Why, if he had a legitimate reason for being in court, did he not admit who he was?

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/mytollexperience

@ellen.nevins

P.S. I am sending this to you at several of your addresses, because I have no idea which is the best to use. I hope that is all right. I also am going to try to get a copy to your husband via the various boards on which he sits, in the event that this never reaches you.

P.P.S. If you and your husband would like to come see this house for yourself, you are welcome to do so. It is only 35 minutes from Solebury.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Kevin W. Kennedy, President and Chief Executive Officer
Board of Directors
Metropolitan Opera
Lincoln Center
New York, New York 10023

Dear Mr. Kennedy:

I am writing to ask you to pass on to Robert Toll the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe **the attorneys' own actions** are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It appears that a number of people who are supposed to be acting on Toll's behalf are looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Mr. Paul Hagga
Chairman, Penn Law Board of Overseers
University of Pennsylvania Law School
3501 Sansom Street
Philadelphia PA 19104

Dear Mr. Hagga:

I am writing to ask you to pass on to Robert Toll the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe the attorneys' own actions are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It appears that a number of people who are supposed to be acting on Toll's behalf are looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Mr. David Funk, Chairman
Cornell University Real Estate Council
116 West Sibley Hall
Ithaca, NY 14853-6701

Dear Mr. Funk:

I am writing to ask you to pass on to Robert Toll the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe the attorneys' own actions are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It appears that a number of people who are supposed to be acting on Toll's behalf are looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

President Shelley Hittinger
Beth Sholom Congregation
8231 Old York Road
Elkins Park, PA

Dear Ms. Hittinger:

I am writing to ask you to pass on to Robert Toll, a member of your congregation, the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe the attorneys' own actions are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It appears that a number of people who are supposed to be acting on Toll's behalf are looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Chairman Henry R. Munoz
Democratic National Finance Committee
430 South Capitol Street SE
Washington DC

Dear Mr. Munoz:

I am writing to ask you to pass on to Robert Toll, a member of your committee, the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe **the attorneys' own actions** are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It appears that a number of people who are supposed to be acting on Toll's behalf are looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Phyllis Ferguson, Executive Director
Defense Business Board
1155 Defense Pentagon
Room 5B1088A
Washington, DC 20301-1155

Dear Ms. Ferguson:

I am writing to ask you to pass on to Robert Toll, a member of your committee, the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe the attorneys' own actions are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It appears that a number of people who are supposed to be acting on Toll's behalf are looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Robert A. Hanna
Hanna Homes
2425 Queen Palm Road
Boca Raton, FL

Dear Mr. Hanna:

I am writing to ask you to pass on to Robert Toll, who I believe is a friend of yours, the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe the attorneys' own actions are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It seems that a number of people who are supposed to be acting on Mr. Toll's behalf are instead looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Mr. George E. Casey
Stockbridge Associates
1009 Taylorsville Road
Washington Crossing, PA 18977

Dear Mr. Casey:

I am writing to ask you to pass on to Robert Toll, who I believe is a friend of yours, the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe **the attorneys' own actions** are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It seems that a number of people who are supposed to be acting on Mr. Toll's behalf are instead looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Mr. Richard Berman, Chairman
Board of Directors
Seeds of Peace
370 Lexington Avenue, Suite 1201
New York, NY 10017

Dear Mr. Berman:

I am writing to ask you to pass on to Robert Toll, a member of your advisory board, the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe **the attorneys' own actions** are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It seems that a number of people who are supposed to be acting on Mr. Toll's behalf are instead looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Manhattan. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.

1 Silverthorn Lane
Belle Mead, NJ 08502
July 29, 2013

Chairman
American Cancer Society
1626 Locust Street
Philadelphia PA 19103

Dear Sir / Madam:

I am writing to ask you to pass on to Robert Toll, one of your primary benefactors, the letter and other materials that I have enclosed. It concerns my very defective Toll Brothers house, and the very unethical manner in which Toll Brothers' attorneys have responded to my attempts to have my house repaired. I believe that Mr. Toll would want to know about this, in order to protect his company's hard-earned reputation. I do not have a current home address for him, which is why I am sending it in care of you.

I believe that several of Mr. Toll's attorneys have been considerably less than forthright with Mr. Toll about what is going on with my own house, and with many other Toll Brothers houses as well. I have included herein legal documents that support my belief. I believe **the attorneys' own actions** are directly responsible for a considerable amount of damage to Toll Brothers' reputation, as well as a sizeable loss of sales.

It appears that my previous attempts to contact Mr. Toll at the Horsham address have been thwarted by those who don't want him to know the truth. I have been advised first-hand by a former Toll Brothers employee that the word around Toll headquarters whenever anything went wrong was, "Don't tell Bob Toll! Don't tell Bob Toll!" It seems that a number of people who are supposed to be acting on Mr. Toll's behalf are instead looking out far more for their own short-term interests than for the long-term interests and reputation of Toll Brothers.

I should add that these people have threatened me, threatened my attorney on at least one occasion, and have threatened to harm family members of one of my expert witnesses, Peter Wilner, if he did not cooperate with them in minimizing the problems with this house – all of this in an effort to keep Mr. Toll from learning the truth. From what I have been told about Mr. Toll, he would never sanction this type of behavior; yet they claim to be doing it in his name. This is why I think he needs to know about it.

I hope you will help by forwarding this to Mr. Toll to ensure that he finally knows the truth about this entire situation, and can take the steps necessary to rectify the situation.

I thank you in advance for any assistance you can provide.

Very truly yours,

Ellen E. Nevins

908 874 5939

www.mytollexperience.com

www.Facebook.com/Mytollexperience

@ellennevins

P.S. You are welcome to come see this house for yourself; it is only 65 minutes from Philadelphia. I am sure that you would then agree that Mr. Toll needs to know about it.

Also, I have left the envelope unsealed, so you can confirm that it contains nothing offensive. I would appreciate your sealing it securely before forwarding it. Many thanks.