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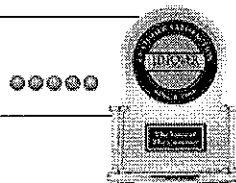
## Home Builder Customer Satisfaction Ratings

Home > Homes > Home Builder Customer Satisfaction Ratings > Philadelphia

### 2010 Home Builder Customer Satisfaction Study


#### Philadelphia

Award Recipient  
**NV Homes**





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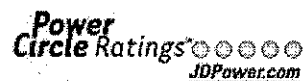
Company	Ratings Factors					Displaying Factors 1-5 of 10 <a href="#">More</a>	
	Overall Satisfaction	Builder Sales Staff	Design Center	Construction Manager	Home Quality		
Sort: ▼	▼	▼	▼	▼	▼		
NV Homes Award Recipient	●●●●●	●●●●●	●●●●●	●●●●●	●●●●●		
Orleans Homebuilders	●●●●●	●●●●●	●●●●●	●●●●●	●●●●●		
Pulte Homes	●●●●●	●●●●●	●●●●●	●●●●●	●●●●●		
Ryan Homes	●●●●●	●●●●●	●●●●●	●●●●●	●●●●●		
Toil Brothers	●●●●●	●●●●●	●●●●●	●●●●●	●●●●●		

Displaying Factors 1-5 of 10 [More](#)

#### Scoring Legend

●●●●● Among the best   ●●●●○ Better than most   ●●●○○ About average   ●●○○○ The rest

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### 2010 Home Builder Customer Satisfaction Study

#### Philadelphia

Award Recipient  
**NV Homes**



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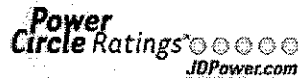
Company	Ratings Factors					Displaying Factors 6-10 of 10 <a href="#">More</a>
	Home Readiness	Builder Warranty/Customer Service Staff	Price/Value	Location	Recreational Facilities	
Sort:						
NV Homes Award Recipient	★★★★★	★★★★★	★★★★☆	★★★★★	★★★★★	
Orleans Homebuilders	★★★★☆	★★★★☆	★★★★☆	★★★★☆	★★★★☆	
Pulte Homes	★★★★☆	★★★★☆	★★★★☆	★★★★☆	★★★★☆	
Ryan Homes	★★★★☆	★★★★☆	★★★★☆	★★★★☆	★★★★☆	
Toil Brothers	★★★★☆	★★★★☆	★★★★☆	★★★★☆	★★★★☆	

Displaying Factors 6-10 of 10 [More](#)

#### Scoring Legend

★★★★★ Among the best    ★★★★☆ Better than most    ★★★☆☆ About average    ★★★★★ The rest

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### 2010 New Home Quality Study

#### Philadelphia

Award Recipient  
**Toll Brothers**



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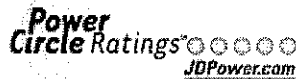
fun

Company	Ratings Factors	Overall Quality
Sort: ▼		▼
NV Homes		●●●●●○
Orleans Homebuilders		●●●●○●
Pulte Homes		●●●●○●
Ryan Homes		●●●●○●
Toll Brothers Award Recipient		●●●●●○

#### Scoring Legend

●●●●●○ Among the best   ●●●●○● Better than most   ●●●●○● About average   ●●●○●○ The rest

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### 2010 Home Builder Customer Satisfaction Study

#### San Francisco

Award Recipient  
**Shea Homes**



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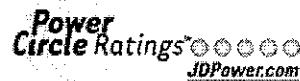
Company	Ratings Factors					Displaying Factors 1-5 of 10 <a href="#">More ▶</a>
	Overall Satisfaction	Builder Sales Staff	Design Center	Construction Manager	Home Quality	
Sort: ▼	▼	▼	▼	▼	▼	
KB Home	●●●●○	●●●●○	●●●●○	●●●●○	●●●●○	
Lennar Homes	●●●●○	●●●●○	●●●●○	●●●●○	●●●●○	
Pulte Homes	●●●●○	●●●●○	N/A*	●●●●○	●●●●○	
Shapell Industries	●●●●○	●●●●○	N/A*	●●●●○	●●●●○	
Shea Homes Award Recipient	●●●●○	●●●●○	●●●●○	●●●●○	●●●●○	
Standard Pacific Homes	●●●●○	●●●●○	●●●●○	●●●●○	●●●●○	
Summerhill Homes	●●●●○	●●●●○	N/A*	●●●●○	●●●●○	
Toll Brothers	●●●●○	●●●●○	●●●●○	●●●●○	●●●●○	

Displaying Factors 1-5 of 10 [More ▶](#)

#### Scoring Legend

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## Home Builder Customer Satisfaction Ratings

Home > Homes > Home Builder Customer Satisfaction Ratings > San Francisco

### 2010 Home Builder Customer Satisfaction Study

#### San Francisco

Award Recipient  
**Shea Homes**



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Company	Ratings Factors					Displaying Factors 6-10 of 10 <a href="#">More</a>	
	Home Readiness	Builder Warranty/ Customer Service Staff	Price/Value	Location	Recreational Facilities		
Sort:							
KB Home	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		
Lennar Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		
Pulte Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		
Shapell Industries	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		
Shea Homes Award Recipient	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		
Standard Pacific Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		
Summerhill Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		
Toff Brothers	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★		

Displaying Factors 6-10 of 10 [More](#)

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★★★★★ Among the best    ★★★★ Better than most    ★★★ About average    ★★ The rest

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Home > Homes > Home Builder Quality Ratings > San Francisco

### 2010 New Home Quality Study

#### San Francisco

Award Recipient

**Standard Pacific Homes**



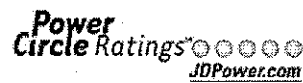
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Company	Ratings Factors	Overall Quality
Sort: ▼		▼
KB Home		★★★★☆
Lennar Homes		★★★★☆
Pulte Homes		★★★★☆
Shapell Industries		★★★★☆
Shea Homes		★★★★☆
Standard Pacific Homes		★★★★☆
Award Recipient		
Summerhill Homes		★★★★☆
Toll Brothers		★★★★☆

#### Scoring Legend

★★★★★ Among the best    ★★★★☆ Better than most    ★★★☆☆ About average    ★★★★★ The rest

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## Home Builder Customer Satisfaction Ratings

Home > Homes > Home Builder Customer Satisfaction Ratings > Washington, D.C.

### 2010 Home Builder Customer Satisfaction Study

#### Washington, D.C.

Award Recipient

**M/I Homes**



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Company	Ratings Factors					Displaying Factors 1-5 of 10 <a href="#">More ▶</a>
	Overall Satisfaction	Builder Sales Staff	Design Center	Construction Manager	Home Quality	
Sort: ▼	▼	▼	▼	▼	▼	
Brookfield	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Centex Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
D.R. Horton	★★★★★	★★★★★	N/A*	★★★★★	★★★★★	
K. Hovnanian	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Lennar Homes	★★★★★	★★★★★	N/A*	★★★★★	★★★★★	
M/I Homes Award Recipient	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Miller & Smith	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
NV Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Pulte Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Richmond American	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Ryan Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Ryland Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Stanley Martin Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Toll Brothers	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	
Van Metre Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	

Displaying Factors 1-5 of 10 [More ▶](#)

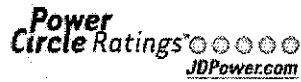
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### 2010 Home Builder Customer Satisfaction Study

#### Washington, D.C.

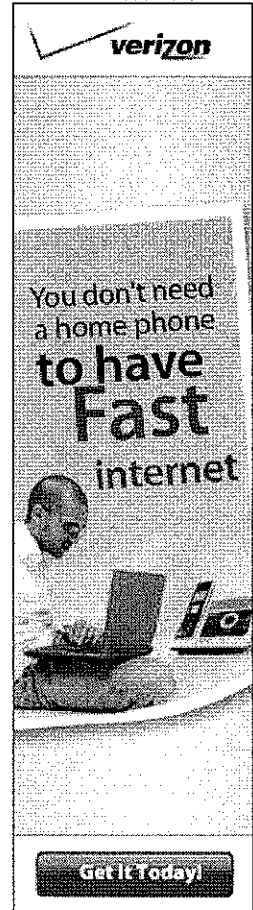
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Company	Ratings Factors				
	Home Readiness	Builder Warranty/ Customer Service Staff	Price/Value	Location	Recreational Facilities
Sort:					
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Centex Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
D.R. Horton	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
K. Hovnanian	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Lennar Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
M/I Homes Award Recipient	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Miller & Smith	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
NV Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Pulte Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Richmond American	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Ryan Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Ryland Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Stanley Martin Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Toll Brothers	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
Van Metre Homes	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★

Displaying Factors 6-10 of 10 [More](#)

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★★★★★ Among the best    ★★★★☆ Better than most    ★★★☆☆ About average    ★★★★★ The rest

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Home > Homes > Home Builder Quality Ratings > Washington, D.C.

### 2010 New Home Quality Study

#### Washington, D.C.

Award Recipient  
**M/I Homes**



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Company	Ratings Factors	Overall Quality
Sort: ▼		▼
Brookfield		●●●●○
Centex Homes		●●●●○
D.R. Horton		●●●●○
K. Hovnanian		●●●●○
Lennar Homes		●●●●○
M/I Homes Award Recipient		●●●●●
Miller & Smith		●●●●○
NV Homes		●●●●○
Pulte Homes		●●●●○
Richmond American		●●●●○
Ryan Homes		●●●●○
Ryland Homes		●●●●○
Stanley Martin Homes		●●●●○
Toll Brothers		●●●●○
Van Metre Homes		●●●●○

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